



General terms of service

I. Information concerning distance selling and conclusion of contract in electronic business transactions

1. Contractual partner

Your contractual partner for all orders made via the website www.reifen.com (with exception of items featuring corresponding disclaimers) as well as for contracts concluded on the basis of telephone requests is:

reifencom GmbH
Südfeldstr. 16
30453 Hannover
Germany

Company domicile is Hannover (commercial register at "Amtsgericht Hannover" (local court of Hannover): HRB 217313).

VAT ID number: DE 126795055

CEOs: Michael Härle, Ralf Strelen

Fon: +49 511 123210-10

Fax: +49 511 123210-99

Email: info@reifen.com

2. Formation of contract

2.1 Order via the website www.reifen.com

The items offered on the website www.reifen.com are no binding offers which lead to the conclusion of a sales contract. It is only a request to you to submit a binding offer. By placing the order by clicking on the "Order with obligation to pay" button, you submit such a binding offer to conclude a purchasing agreement. As soon as we have received your order, we send you an email to confirm the receipt of your order and list the details ("Order confirmation").

The binding acceptance of your offer is made by sending the goods ordered by handing over the goods to the transport company. You are informed about the dispatch of the goods ordered via email as soon as the goods have been handed over to the transport company ("dispatch and contract confirmation").

2.2 Conclusion of contract after telephone request

Your telephone request does not constitute a binding offer to conclude a purchase contract, but only an informal request.

When advance payment, invoice or deferred payment 90 days have been chosen as a payment method, we will send you a summary email to your telephone request that confirms that we have received your telephone request ("order summary email"), that lists all the details and that includes a confirmation link. This order summary email does not constitute a binding acceptance for the conclusion of a purchase contract. Only when you confirm the order via the confirmation link, you make such a binding offer to conclude a purchase contract.

When direct debit, credit card, PayPal or Sofortüberweisung have been chosen a payment method, we will send you a summary email to your telephone request that confirms that we have received your telephone request ("order summary email"), that lists the details and that includes a payment link. You make a binding offer to conclude the purchase contract only by paying the goods via the payment link.

With exception of the payment via prepayment, you are bound to your offer for a time frame of seven (7) working days starting from the receipt of your offer independent of the payment method chosen, unless a different time period has been determined in these Terms of Service. If you have chosen advance payment, you are bound to your offer for a period of seven (7) working days from receipt of your payment by us. If you pay via electronic transfer, the payment is received by us on the bank working day following your payment order; if you pay using the transfer form, the payment is received by us on the second bank working day following your payment order.

Independent of the payment method chosen, a binding acceptance of your offer (in case we accept your offer) is done by sending the ordered goods (handing over the goods to the transport company) the latest upon expiry of the seventh (7) working day after receipt of your binding offer, unless a different time period has been determined in these Terms of Service. You are informed about the dispatch of the goods ordered via email as soon as the goods have been handed over to the transport company ("dispatch and contract confirmation").

2.3 General information about the order

When ordering rims and/or complete wheels with the meaning outlined in I.2.1 and I.2.2 of these General Terms and Conditions, reifen.com makes a preliminary technical check if the rims/complete wheels ordered are regularly technically compatible with your vehicle. In the case of such a preliminary technical check, a possible acceptance of your offer by us is delayed by the time until the completion of the preliminary check. Once we receive the necessary technical information about your vehicle ("vehicle data") from you, a technical preliminary check takes a maximum of one (1) hour. If you send your vehicle data outside of our business hours (Monday to Friday from 8 a.m. to 6 p.m. with the exception of public holidays in Lower Saxony), the technical preliminary check starts at 8 a.m. on the working day following the transmission of your vehicle data.

For the technical preliminary check the transmission of specific vehicle data by you is necessary. You can already transmit the required vehicle data within the framework of the order process in case of orders according to section I.2.1 of these Terms of Service or via telephone in case of orders according to section I.2.1 of these Terms of Service.

In case such a technical preliminary check is negative, the customer service of reifen.com contacts you individually and you get the opportunity either to sustain your order or to cancel it (= withdraw from your offer) and eventually place a changed order. A changed order is a renewed offer by the customer for which reifen.com sends a (possibly new) order confirmation.

At your choice you can also give the necessary data about your vehicle for the preliminary test after submission of your offer. After submission of your offer you then get a request via email by reifen.com to give us the required vehicle data later. Should you not give us the vehicle data self-acting within 14 calendar days starting at the submission of your offer, your order will not be accepted by reifen.com and no contract comes into being.

If goods from a single order are sent in more than 1 package, you may receive a separate dispatch and contract confirmation for each package. In this case a separate contract is concluded between us for each partial delivery for which we send a dispatch and contract confirmation for the goods listed in the respective dispatch and contract confirmation, as the binding acceptance of your offer to conclude a purchase contract is also made for this part in each case.

Only orders made by customers who are 18 years old or older can be accepted.

Unfortunately, we cannot accept orders via fax, letter or email due to technical reasons!

The so-called "branch purchase" only leads to the goods chosen in the framework of the "branch purchase" being made available for inspection for the customer in a specific branch. A contractual relationship with the customer is not established through such a "branch purchase".

"Reservations" of goods and/or services by one of our premium partners via the website www.reifen.com only lead to the goods being made available for purchase or the services being held ready to be carried out on site at the location of this premium partner. A contract with the premium partner is not concluded on the website www.reifen.com. Following the reservation at a premium partner, you are automatically informed about the receipt of your reservation on behalf of the premium partner by reifen.com. This "reservation confirmation" by reifen.com is only for information. A contract relationship between reifen.com and you is neither formed by reserving the goods and/or services of the premium partner via the website www.reifen.com nor by the reservation confirmation.

3. Information about your right of withdrawal as a customer

3.1 Legal right of withdrawal:

The following right of withdrawal is only valid for purchasers who are customers according to § 13 BGB (= German code of Law).

Cancellation Policy

Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason. The withdrawal period is fourteen days starting from the day on which you or a third party that is not the carrier and is named by you has or have taken the last item into possession.

To exercise the right of withdrawal, you must inform us (**reifencom GmbH, Südfeldstr. 16, 30453 Hannover, Email: info@reifen.com, Phone: +49 511 123210-10, Fax: +49 511 123210-99**) of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or email). You may use the attached model withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your notification concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal:

If you withdraw from this contract, we reimburse to you all payments received from you, including the delivery costs (with the exception of the supplementary costs resulting from your choice of a delivery type other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. For the reimbursement we use the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in no event you will be charged fees for this reimbursement.

We'll pick up the goods. You bear the costs of returning the goods. The costs are estimated at a maximum of EUR 6.90 per package for packages up to 3 kg and at a maximum of EUR 8.80 per package for heavier packages up to

31.5 kg. For tyres up to 235 mm wide, two (2) tyres can be sent in one package. Tyres with a width of 245 mm or more must be sent individually in one parcel. The return costs for bicycle tyres or tubes (each for up to 6 articles) as well as for motor oil (each for up to 20 litres) are EUR 6.90 per package.

You only need to provide compensation for the loss in value if this loss of value is caused by a check of quality, properties or functioning of the items in a handling that has not been necessary.

Special notes:

1) According to § 312 g Abs. 2 Nr. 1 BGB (= German code of Law), there is no right of withdrawal - unless the parties have agreed on otherwise - in case the contract is about the delivery of items that are not prefabricated and manufactured according to the individual choice or determination of the customer or that are fitted to the individual needs of the customer.

2) According to § 312 g Abs. 2 Nr. 4 BGB the right of withdrawal expires ahead of time for contracts of the delivery of items if these are blended with other items inseparable due to the nature of the items. This is for example the case if you mix engine oil bought by us with other liquids.

Model withdrawal form

(complete and return this form only if you wish to withdraw from the contract)

To
reifencom GmbH
Südfeldstr. 16
30453 Hannover

E-Mail: info@reifen.com
Fax: +49 511 123210-99

I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract of sale of the following goods (*)/for the provision of the following service (*)

Ordered on (*)/received on (*)

Name of consumer(s)

Address of consumer(s)

Pick-up place of the items (if varying from the address of the consumer(s))

Signature of consumer(s) (only if this form is notified on paper)

Date

(*) Delete as appropriate

3.2 Further information regarding the possible processing of a withdrawal:

Upon receipt of your withdrawal, the pick-up of the items is organized by us. Our customer service will then contact you in order to agree upon a pick-up date. The pick-up will be carried out by a parcel service in the name of and on behalf of reifencom GmbH.

Please do not send the ordered items that cannot be sent in a parcel back to us.

In case of queries or in case of doubts please contact our customer service at:

Tel.: +49 511 123210-10

Fax: +49 511 123210-99

Email: info@reifen.com

Please keep in mind the following supplementary notes

Engine oil that has already been opened (opening of seal) may leak on the return to reifen.com if it is not packed sufficiently stable and leakproofed. Reifen.com does not take the liability for damages towards reifen.com or third parties (e.g. the transportation company) caused by insufficient transportation packaging on the transport route of engine oil that leaks through the transportation packaging sent by you. In this respect you are responsible for a sufficiently stable and leakproofed packaging of the engine oil.

In a few exceptional cases the reimbursement of the payment received by you may be technically impossible through the same payment method in the framework of a withdrawal. We then agree on a different,

common payment method in the particular case. In any case there will not be any additional fees for you.

Your legal right of withdrawal according to section 3.1 is untouched by the information and notes in this section 3.2 in any case.

4. Other information about orders via the website www.reifen.com (possibility of correction, storage of the contractual text, contract language)

We do not store the contractual text, and it cannot be retrieved after finishing the order process. However, when placing the order via the reifen.com website, you can print the order details directly after sending the order. The contract shall be agreed to in German. Before sending the order, i.e. before clicking the "Buy" button, you are given the possibility to recognize and correct input errors. Please check your order carefully.

II. General terms and conditions (AGB) of reifencom GmbH (Version: December 2020)

The following conditions apply to all orders submitted via the website www.reifen.com as well as for all orders that are placed on the basis of telephone requests. The general terms and conditions valid at that time apply.

1. Prices / Availability / Delivery restrictions

Our prices are complete prices and include the statutory value added tax valid at the time of the order. The dispatch of tyres, rims or complete wheels within

Germany (except islands) is free of charge from 1 rim or 1 complete wheel onwards. For passenger car tyres, motorcycle tyres, off-road tyres or transporter tyres, the dispatch is free of charge from 2 tyres onwards. Possible minimum quantity and / or island surcharges, the dispatch costs for bicycle tyres, bicycle tubes, engine oil as well as dispatch costs to other European countries within our delivery area can be found in our [delivery costs table](#).

The prices that you see at the items in your shopping cart during the order process via the website www.reifen.com are identical to those of the current product information page on the website.

Please note that we can sometimes make special offers for a limited time only. Further special offers are dependent on availability.

Items that are marked with the note "1" or "in stock" on the website www.reifen.com or in your order summary leave our warehouse within about 1 working day after successful check of the payment data given by the customer or after receipt of payment (in case of advance payment). For rims the shipping time can be increased to 2 to 3 working days. The actual delivery time can deviate in individual cases, especially during peak seasons (October to December and March to April).

In deviation from this the delivery time for items marked with note "3" or with "delivery request" on the website www.reifen.com or in your order summary can be increased considerably. In this case we inform you about the expected delivery time with the confirmation email or in your order summary.

An item that is marked with note "4" or with "individual production" on the website www.reifen.com or in your order summary is specially manufactured for you. Due to this individual production after your order, the delivery time is slightly longer; it is about 2 weeks for tyres and 2-4 weeks for rims.

Please keep in mind that all items that are not marked with "1" or not marked with "in stock", "delivery request" and "individual production") on the website www.reifen.com or in your order summary have to be ordered for you by reifen.com. The availability of these items is given with the reservation of the actual availability at our supplier's. Should such an item not be available from the supplier, we will contact you.

When ordering rims and/or complete wheels the submission of the required data for the technical pre-check is also necessary for the start of the delivery times named in part II.1.

The availability of each individual item will be communicated in the order confirmation email or in your summary.

Should we not be able to procure an item, we reserve the right to submit an adequate alternative offer to you. Should this not be possible, we

unfortunately have to cancel the order. If you have paid the goods already we will refund your payment in case of a cancellation. You will be informed about this via email as well.

Mistakes and alternations are reserved. All offers are only valid while stock last.

2. Payment conditions

2.1 Accepted payment methods / General rules

Payment of the items can be made via one of the following accepted payment methods:

- Advance payment
- Invoice
- Debit payment
- Credit card
- PayPal
- Deferred payment for 90 days
- Sofort (Klarna) (direct banking)
- Amazon Pay

Additional costs only occur for you when choosing the payment method "Deferred payment" (see section 2.5 below).

Independent of the chosen payment method, you receive an invoice via email. We invoice and send the invoice on the day of the dispatch of your goods to you. The order overview in the shop cannot be used as an invoice.

Note: In our reifen.com branches we accept cash, EC cards, credit cards (Visa, Mastercard and American Express), invoice, deferred payment or Ticket Plus Edenred.

reifencom GmbH reserves the right to exclude certain payment methods in individual cases. Unfortunately payment by sending cash or cheques is not permitted.

To check the address and creditworthiness, Creditreform Boniversum GmbH

("Creditreform"), Hellersbergstr. 11, 41460 Neuss, Germany, transmits data about your personal address and regarding your creditworthiness stored in their database, including scoring values that are based on mathematical-statistical processes, as far as we have credibly demonstrated our legitimate interest:

Scoring will only be executed if one of the following payment methods are chosen:

- Invoice
- Direct debit
- Deferred payment 90 days

Due to our internal credit policy, we reserve the right to exclude these payment methods after the check.

2.2 Advance payment

In the case of payment via **advance payment**, for orders that are placed via the website www.reifen.com please transfer the total invoice amount including an indication of the reason for payment due to our account **within seven (7) calendar days** after receipt of the order confirmation and in case of an order after a telephone request within seven (7) calendar days after confirmation of your order via the confirmation link in the order summary.

Please understand that we unfortunately have to cancel the order if we do not receive payment from you until the expiration of 14 calendar days.

2.3 Invoice

In the case of payment via **invoice**, you are obliged to pay the invoice amount **within seven (7) calendar days** after receipt of the items without any discount deductions. Payment via invoice is permitted up to a maximum amount of 450.00 EUR.

The payment method **invoice** is only offered to customers who are resident of the European Union! Should you be resident of an EU Member State for which we cannot carry out a credit check, we reserve the right to wait for the receipt of your payment or confirmation of the order of your payment before sending the goods to you. Should we not receive the payment at the due date, your

payment may default.

2.4 Direct debit

The payment method **direct debit** is only offered to customers who are resident of the European Union! Direct debit is permitted up to a maximum amount of 450.00 EUR. Should you be resident of an EU Member State for which we cannot carry out a credit check, we reserve the right to wait for the receipt of your payment or confirmation of the order of your payment before sending the goods to you.

The collection of the direct debit takes place within ten (10) calendar days after the invoice dispatch. We will inform you about the collection of the direct debit at least seven (7) calendar days before it takes place (pre notification) so that you are attuned to the bank debit and can ensure a suitable coverage.

Costs that result from dishonour or chargeback of direct debit, e.g. because of a lacking coverage of the account, are at your expense as long as you are responsible for the dishonour or chargeback.

If direct debit fails, we will ask you again to provide your payment details and we will make a second attempt to collect the direct debit within a further ten (10) calendar days. We may withdraw from the contract with you if the collection of the direct debit has not been successful in this second attempt.

2.5 Deferred payment

The payment method **deferred payment 90 day** is only offered to customers who are resident of the Federal Republic of Germany! Deferred payment is permitted up to a maximum amount of 450.00 EUR.

Please keep in mind: When choosing the payment method deferred payment additional fees arise. We charge a small interest rate of only 1.0% and a one-time flat charge of 2.50 EUR in addition to the cash payment price.

Calculation examples:

The costs for deferred payment are therefore calculated as shown in the examples below.

Order value Interest surcharge of 1.0% One-time flat charge Total invoice

amount, to be paid at least after 90 calendar days annual percentage rate 100.00 EUR 1.00 EUR 2.50EUR 103.50 EUR 14.752 % 250.00 EUR 2.50 EUR 2.50EUR 255.00 EUR 8.243 %

In case of payment via **deferred payment**, you are obliged to pay the invoice amount **at least 90 calendar days** after receipt of payment without any discount deductions.

2.6 Credit card

In case of payment via **credit card**, debiting takes place upon sending the items. We accept the credit cards Visa, Mastercard, American Express, Diners Club and Discover.

2.7 PayPal

Payment can also take place through the online payment service **PayPal**. The buyer only needs a free PayPal account for the payments. During the registration on www.paypal.de the buyer enters his finance data only once; for each further transaction he only needs to log in to his PayPal account. Payments are always free of charge for the buyer and take place according to the credit available on the user's PayPal account, via debit or via the credit card number supplied.

2.8 Sofort (Klarna) (direct banking)

Sofortüberweisung is a new, innovative paying method from Sofort GmbH - a Klarna Group Company which advantages all reifen.com customers can enjoy while buying. The system is TÜV (MOT) certified and functions via SSL encryption and with the tried and tested PIN/TAN input, which is also used when doing online banking.

You are directly transferred to the website www.sofort.com during the order process. There you can make the payment to us. Please keep the PIN/TAN ready.

2.9 Amazon Pay

Thanks to Amazon Pay, you can now process your order with us more easily and conveniently. All you need are the login data of your Amazon account. In the checkout process you just log in with your Amazon account login data and select the payment and shipping information that are stored in your Amazon account and complete your order with us fast and safely via Amazon Pay. Alternatively, you can also select one of your fitting partners as your delivery address.

3. Delivery conditions

Delivery time: Starting from the receipt of the contract and delivery confirmation the items are delivered within a maximum 10 working days (weekdays, no holidays).

The delivery is made to the delivery address given by the customer. You will be informed about the delivery via email (dispatch and order confirmation). Deliveries are made via parcel services. The risk of accidental destruction of the items ordered is transferred to the customer upon receipt of the items (§ 446 sentence 1 BGB) or in case acceptance takes place in areas (§ 300 section 2 BGB).

Deviating from § 446 sentence 1 BGB, § 447 BGB **applies for contractors** at the time of transfer of risk.

Our prices are complete prices and include the statutory value added tax valid at the time of the order. The dispatch of tyres, rims or complete wheels within Germany (except islands) is free of charge from 1 rim or 1 complete wheel onwards. For passenger car tyres, motorcycle tyre, off-road tyres or transporter tyres, the dispatch is free of charge from 2 tyres onwards. Possible minimum quantity and / or island surcharges, the dispatch costs for bicycle tyres, bicycle tubes, engine oil as well as dispatch costs to other European countries within our delivery area can be found in our [delivery costs table](#).

We only deliver goods to delivery addresses in Germany, Luxemburg, Poland, Sweden, Slovakia, Slovenia, the Netherlands or the Czech Republic ("delivery area"). Customers from other EU countries are nevertheless free to order goods on the website www.reifen.com (cf. section I.2.1 of these Terms of Service) or via phone (cf. cf. section I.2.2 of these Terms of Service) giving the delivery address in the countries mentioned.

There are respective local shops for orders to France, Italy, Austria, Switzerland or Denmark.

For delivery costs into other European countries as well as possible island surcharges, have a look at the [delivery costs table](#).

4. Acceptance of items

For the delivery of your order we commission parcel service. If your delivery arrives damaged, we request the following from you: If possible, indicate the damaged items to the parcel service employee immediately and document the degree and scope of the damage. Your warranty is not affected by this.

You may decline to accept the damaged items or arrange a pick-up date with our customer service. In any case, please contact our customer service if your items arrive damaged. You thereby help us to qualify our claim against the parcel service, and it simultaneously improves our service for you.

You can reach our customer service at:

Tel.: +49 511 123210-10

Fax: +49 511 123210-99

Email: info@reifen.com

5. Reservation of title

We retain title of all delivered items until complete payment has been received. We are entitled to reserve title to demand the immediate release of items subject to our reserved title with the exclusion of all withholding rights, unless the counterclaim has been determined legally or is not contested.

6. Warranty

We are not the manufacturer of the items delivered by us. For claims resulting from the product liability act, we immediately provide you with the name and

address of the respective manufacturer. If the items are damaged or have other defects (e.g. delivery incomplete), you have recourse to legal warranty rights. The legal warranty period is 24 months starting at the day of the transfer of the items to you.

For contractors applies: The warranty period is 12 months starting at the day of the transfer of the items to you. This reduction of the statute of limitations does not apply in case of malice, the lack of one of the guaranteed conditions as well as in the event of injury of life, limb or health which is caused by us as well as in case of damage caused by gross negligence by us. In these cases solely the legal provisions on limitation apply.

7. Liability

reifencom GmbH is liable without limitation for injury to life, physical injury or damage to health resulting from neglect of duty by reifencom GmbH, a legal representative of reifencom GmbH, or vicarious liability for its assistants or agents, as well as for any damages that result from the lack of any characteristics guaranteed by reifencom GmbH.

reifencom GmbH is liable without limitation for damages that are caused by reifencom GmbH, a legal representative of reifencom GmbH, or vicarious liability for its assistants or agents with intent or due to gross negligence.

reifencom GmbH shall be liable in case substantial contractual obligations are injured due to slight negligence, limited to amounts typical for foreseeable damages and except in cases outlined by paragraphs 1 and 5. Substantial contractual obligations are those obligations which enable correct execution of the contract and which a contractual party may regularly expect to be adhered to.

All additional liability for compensation of damages is excluded, especially liability independent of negligence.

Liability according to the product liability act remains unaffected.

8. Right of retention

Should you be in delay of payment, we reserve the right to charge you for the fees of necessary reminders, unless you are able to prove that these fees

were not incurred by us at all or that these fees are significantly less than valid payment reminder fees. The reminder fees are 5.00 € for the first reminder and 10.00 € for the second reminder.

We are further entitled to claim an interest of five (5) percentage points above the base rate of interest applicable at the time in case of delayed payment.

The enforcement of further damages caused by default is not excluded through the enforcement of reminder fees and/or interest receivable according to this clause 8.

The customer only has a right of retention (i) if it is based on the same contractual relationship; and/or (ii) if the counter-claims of the enforcement of the right of retention are indisputable or legally binding.

For contractors a default interest of eight (8) percentage points above the base rate of interest and the exclusion of the right of retention according to §§ 273, 320 BGB applies unless the counter-claims of the enforcement of the right of retention are indisputable or legally binding.

9. Fitting partners

You have the option to find fitting partners of reifen.com for individual post code areas. The fitting partners can fit tyres and other items ordered from us for you. For the purpose of fitting, you can also have the tyres and other items ordered from us delivered to specific fitting partners. Please keep in mind: Our fitting partners are no packing station, where you can only pick up the ordered items.

We only submit the customer details to our fitting partner for you. Employment of a fitting partner takes place on the basis of a separate contract between you and the respective fitting partner. The opposing party for claims within the context of installation work by a fitting partner shall therefore be the respective fitting partner exclusively. The fitting partners are responsible for the maintenance and correctness of the fitting partner-related content, especially the prices for the assembly services, displayed on the website www.reifen.com.

10. Premium partner

You have the option to have vehicle-related goods and/or services of our premium partners shown to you on the website www.reifen.com and to reserve them non-bindingly at the premium partners. After such a reservation, the respective premium partner will provide the reserved goods for purchase at his site or will hold the services ready to be carried out at his site. Following you have the option to purchase the reserved goods or to commission the premium partner with the services on site at the location of the premium partner.

A possible contract about these goods or services is not concluded via the website www.reifen.com. Contracts about the goods or services of a premium partner (e.g. a purchase agreement for the goods or a contract about the services) are exclusively concluded on site at the location of the premium partner, between the premium partner and you.

It is clarified that no contract between you and [reifen.com](http://www.reifen.com) is concluded regarding the goods and/or services that you reserve at a premium partner via the website www.reifen.com. The contractual adversary for all claims in connection with goods and/or services that you reserve at a premium partner via the website www.reifen.com is therefore the respective premium partner exclusively.

11. Out-of-court dispute resolution

The European Commission has set up a platform for an online dispute resolution that can be retrieved via the following link:

<https://ec.europa.eu/consumers/odr>

However, we point out that we do not take part in dispute resolutions before a consumer arbitration board.

12. Final provisions

The laws of the Federal Republic of Germany apply to this contract, excluding the UN convention on contracts for the international sale of goods. In business operations with customers within the European Union the right of residence of the consumer may apply, provided it necessarily deals with consumer rights.

Towards contractors Hannover is the place of performance and jurisdiction.

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